



ASI Precision Solutions

To our friends, customers and partners,

We want to let you know how ASI is handling service and support needs at this time of growing concern over the spread of the COVID-19 virus to help prevent any spread of this virus in Ohio.

Currently, ASI is still fully operational. We want you to know we are still here for all of your needs, and we are monitoring events continuously, and aggressively working to remain agile and adjust where needed to maintain business continuity.

Our operations team is currently working remote, and will continue to be available and communicate with our customers on service needs. We expect very little in the way of disruptions in service or communication from your perspective.

We have provided our technicians with many means to reduce and eliminate any possible opportunity for contact with the COVID-19 virus they may come across as they move through their daily routines, so as to not capture or spread anything. They have been given, and are required to use things like vinyl gloves, antibacterial gels, Clorox wipes for their tools and their vehicles and antibacterial wet wipes. They have also been given direction to maintain their distance when interacting with anyone, so if you notice this behavior, please know it is a temporary measure for everyone's safety.

Please also note that our technicians are being given strict direction to wear the vinyl gloves they have been given while onsite at all customers locations. If the glove gets in their way of performing their task, they may take them off, but are required to follow strict procedures of using antibacterial gel once they are done and to put the gloves on immediately after performing their task, and wipe down all equipment and surfaces they come into contact with. They have also been given direction to ask for a full name of the approving customer on duty to enter into the job signature field in lieu of asking any of our customers to physically touch our mobile devices to sign off on any workorder.

We want you to know we are taking the protection of not only our people, but the people that we interact with on a daily basis very seriously. Please let us know if there is anything that we can do to assist you in any way during this time.

Thank you very much for your continued business as we all work through this troubling time to get back to business as usual.

Aaron & Christina Irvin
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